



New Membership/Signatory Online ID Requirements

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ID Requirements

The law requires us to verify your identity when you open an account (new membership) or when you become a signatory (authority to operate or power of attorney) to an account.

New memberships and Signatory applications will need to complete our online application and verify their identity.

If you require confirmation of our requirements please read below or call us for assistance on (02) 9859 0585.

New Membership/Signatory Primary Photographic Identification

ID must be issued in Australia or New Zealand and must confirm full name and date of birth.

- » Passport (current or expired within 2 years)
- » Drivers Licence (current) front and back

New Membership/Signatory Secondary Verification

Using the QR code or the link provided in your application process, you are required to provide us a live-photo to match your likeness to the Identification you provided.

We will then use the information you provide to do checks against government databases to confirm the validity of your identification. Your address must also be verified as part of this process.

- » Use the QR code or the link provided
- » Read and follow all instructions carefully